



## **USER MANUAL**

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### **Three Phase Grid-tied PV String Inverter**

## History

VERSION	ISSUED	COMMENTS
1.0	11-Nov-22	First release

## Preface

### About This Manual

This manual describes the installation, electrical connection, commissioning, maintenance, and APP operation of the inverter. Please first read this manual and related documents carefully before using the product and store it in a place where installation, operation and maintenance personnel can access it at any time. The illustration in this user manual is for reference only. This user manual is subject to change without prior notice.

### Target Group






Inverters must be installed by professional electrical engineers who have obtained relevant qualifications.

### Scope

Natural cooling series	Fan cooling series	Fan cooling series
5KTL-D3/G2	12KTL-D3/G2P	22KTL-D3/G2
6KTL-D3/G2	15KTL-D3/G2P	25KTL-D3/G2
8KTL-D3/G2	17KTL-D3/G2	30KTL-D3/G2
10KTL-D3/G2	20KTL-D3/G2	
10KTL-D3/G2P		
12KTL-D3/G2		
15KTL-D3/G2		

### Conventions

The following safety instructions and general information are used within this user manual.

 <b>DANGER</b>	Indicates an imminently hazardous situation which, if not correctly followed, will result in serious injury or death.
 <b>WARNING</b>	Indicates a potentially hazardous situation which, if not correctly followed, will result in serious injury or death.
 <b>CAUTION</b>	Indicates a potentially hazardous situation which, if not correctly followed, could result in moderate or minor injury.
 <b>NOTICE</b>	Indicates a potentially hazardous situation which, if not correctly followed, could result in equipment failure to run, or property damage.
 <b>NOTE</b>	Call attention to important information, best practices and tips: supplement additional safety instructions for your better use of the inverter to reduce the waste of you resource.

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## 1. Safety

Before using the inverter, please read all instructions and cautionary markings on the unit and manual.









Put the instructions where you can take them easily.

The inverter of us strictly conforms to related safety rules in design and test. Local safety regulations shall be followed during installation, operation and maintenance. Incorrect operation work may cause injury or death and damage to the inverter and other operator or a third party.

To avoid injury and damage to the inverter and other operator, please follow the safety precautions.

### 1.1 Symbols Used

The sign of caution stick on inverter.

Safety Symbol	Description
	Danger of high voltage! Only qualified personnel may perform work on the inverter.
	Residual voltage exists after the inverter is powered off. It takes 5 minutes for system to discharge to a safe voltage.
	Danger of hot surface
 Do not disconnect under load!	Do not disconnect with load, otherwise there will be danger of fire.
	Environmental Protection Use Period
	Refer to the operating instructions
	Don't dispose of the inverter with the household waste.
	Grounding terminal

### 1.2 Safety Instruction

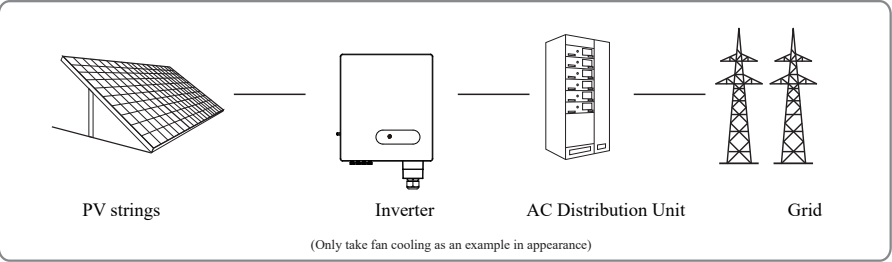
- Installation and maintenance of inverters must be performed by qualified personnel, in accordance with local electrical standards, wiring regulations and requirements of local power authorities.
- The temperature of some parts of the inverter may exceed 60°C during operation, do not touch the inverter during operation to avoid being burnt.
- Ensure children are kept away from inverters.
- Take appropriate measures to avoid electric shock.
- Don't open the front cover of the inverter. Apart from performing work at the wiring terminal, touching or changing components without authorization may cause injury to people, damage to inverters and annulment of the warranty.
- Ensure the output voltage of the proposed PV array is lower than the maximum rated input voltage of the inverter; otherwise the inverter may be damaged and the warranty annulled.
- When exposed to sunlight, the PV array generates dangerous high DC voltage. Please operate according to our instructions, or it will result in danger to life.
- Don't insert or pull the terminals when the inverter is running.
- After the inverter is powered off, the remaining electricity and heat may still cause electric shock and body burns. Do not touch parts of inverter for 10 minutes after disconnection from the power sources.



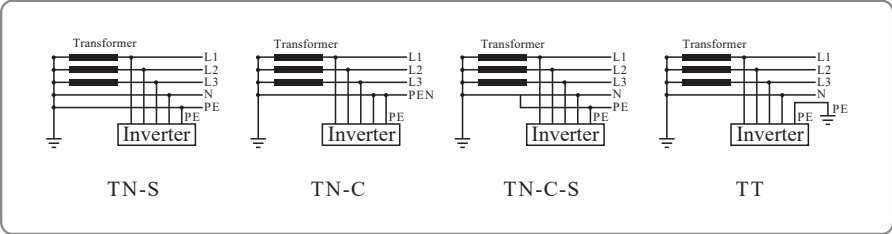
2. Product Introduction

2.1 Overview

The three-phase grid-tied PV inverter converts the DC generated by PV panels into three-phase alternating current and is delivered to the grid.  
This series inverter is an important part of PV system and it is suitable for household use, commercial use, fishery use, agricultural use and other scenarios.

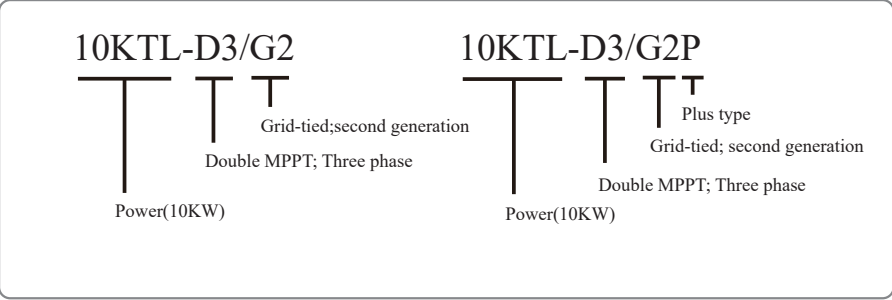


This series inverter is suitable for TN-S, TN-C, TN-C-S and TT grid system. Refer to the following figures:



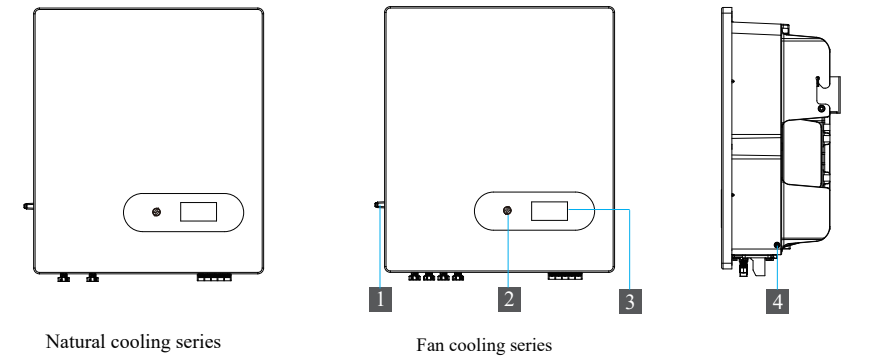
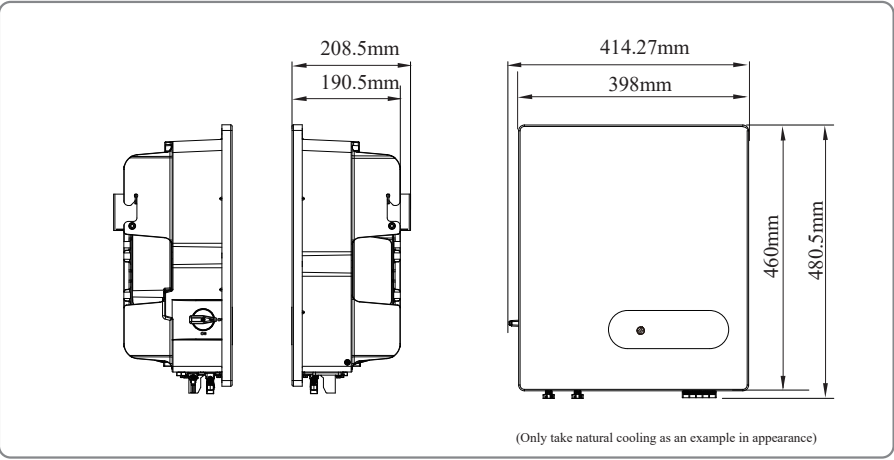
2.2 Model Definition

Model number descriptions (using 10KTL-D3/G2, 10KTL-D3/G2P as an example):

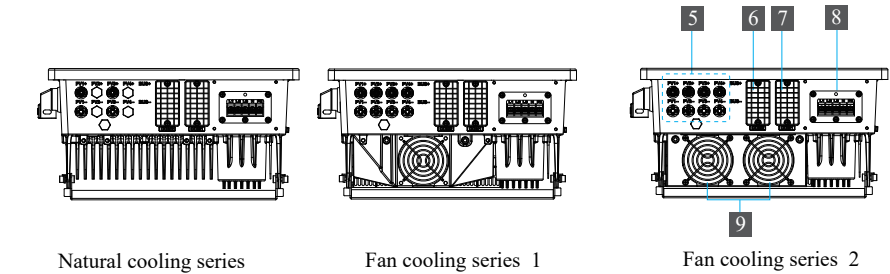


2.3 Product Appearance

The following is only for reference, specific please in kind prevail.



Number	Description
1	DC Switch
2	LED Indicators
3	LCD Screen (Optional)
4	External ground terminal

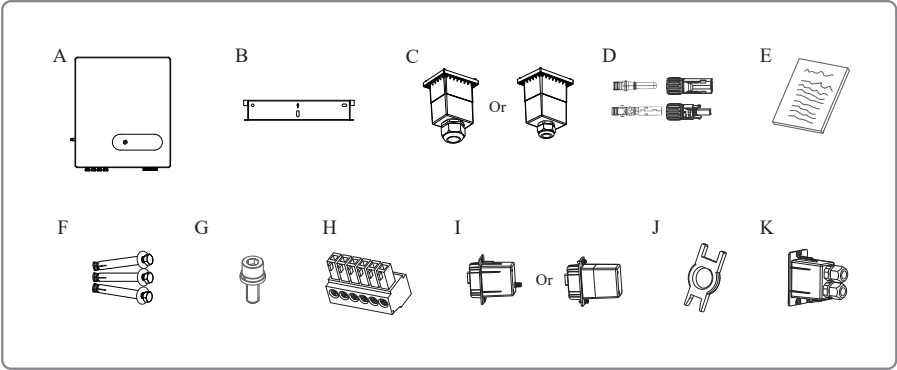


Number	Description
5	PV terminal
6	RS485 communication port
7	WiFi/GPRS/LAN model communication port (Optional)
8	AC output port
9	External fan (It is only suitable for Fan cooling series)

### 3. Unpacking and Storage

#### 3.1 Unpacking and Check

Complete test and strict inspection shall be done before the inverter is sent out.  
When receiving the inverter, check that the packing materials are intact.  
After unpacking, examine the PV inverter and its fittings for damage and check that the deliverables are complete.



Number	Description	Quantity
A	The Inverter	1
B	Bracket	1
C	AC cover (with 4× M4 security screws)	1
D	PV connectors	2 or 4
E	File package	1
F	Expansion screws groups	3
G	M6 Security screw	2
H	6-Pin terminal	2
I	WiFi/GPRS/LAN module (Optional)	1 (Optional)
J	Remove tool for PV connector	1 (Optional)
K	RS485 cover	1

**NOTICE**

Contact your dealer immediately if there is any issue found during operation.

### 3.2 Storage Inverter

If the inverter is not used immediately, please keep the inverter in a specific environment according to the following requirements:

- Do not unpack the inverter and put desiccant in the original box if the PV inverter is unpacked.
- Store temperature range: -25°C~+60°C; Relative humidity range: 0~100%.
- Don't position the inverter leaning forward, excessively leaning backward, tilting laterally, or upside down.
- Ensure that qualified personnel inspect and test the inverter before use if it has been stored for a long time.

### 3.3 Identify Inverter

Inverter body label. The following is only for reference, specific please in kind prevail!

Number	Description
1	Product name and model
2	Product technical parameters
3	SN Barcode
4	Approve and Safety identification

Product Name :  
Product Model:

Max. Input Voltage :  
Input Voltage Range :  
Max. Input Current :  
Input Short Circuit Current :  
Rated Output Voltage :  
Rated Output Frequency :  
Max. Output Current :  
Rated Output Power :  
Max. Apparent Power :  
Adjustable Power Factor Range :  
Enclosure :  
Temperature Range :  
Protective Class :

1 2 3 4

## 4. Installation

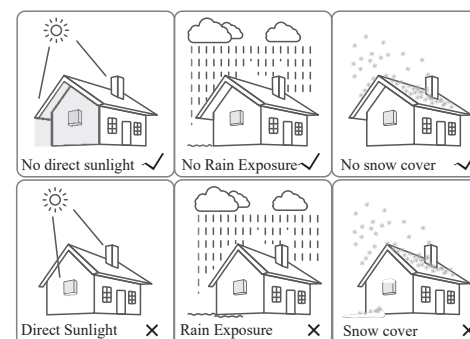
After checking the outer packing, move the PV inverter to the designated installation position horizontally.

<b>CAUTION</b>	<ol style="list-style-type: none"> <li>1. Please place the inverter horizontally on the foam or other soft pads and ensure that the ports are free of load-bearing pressure to avoid inverter damages or scratches.</li> <li>2. The inverter is heavy, be careful to prevent the inverter from slipping and hurting the operator when moving the inverter.</li> </ol>
<b>DANGER</b>	<p>Ensure there is no electrical connections around ports of the PV inverter before installation.</p>

### 4.1 Selecting the Mounting Location


#### 4.1.1 Installation Environment Requirements

- The storage inverter protection class is IP65 and can be mounted indoors or outdoors.
- To ensure optimum operation and long service life, the ambient temperature must be below 50°C.
- Do not install the inverter in a rest area since it will cause noise during operation.
- The inverter carrier must be fire-proof. Do not mount the inverter on flammable building materials.
- Ensure that the wall meets the requirements of the inverter installation.
- Product label and warning symbols shall be clear to read after installation.
- The installation height should be reasonable and make sure it is easy to operate and view the display.
- Please avoid direct sunlight, rain exposure, and snow cover.

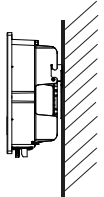



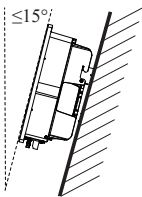

4.1.2 Mounting Requirements

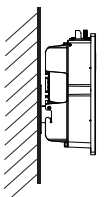

Mount the inverter vertically or tilted backward by max 15°. In order to facilitate the heat dissipation of the inverter.

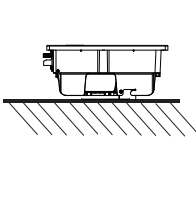

**NOTICE**

The wrong installation mode causes the inverter to be damaged or unable to work properly.

  
Upright 

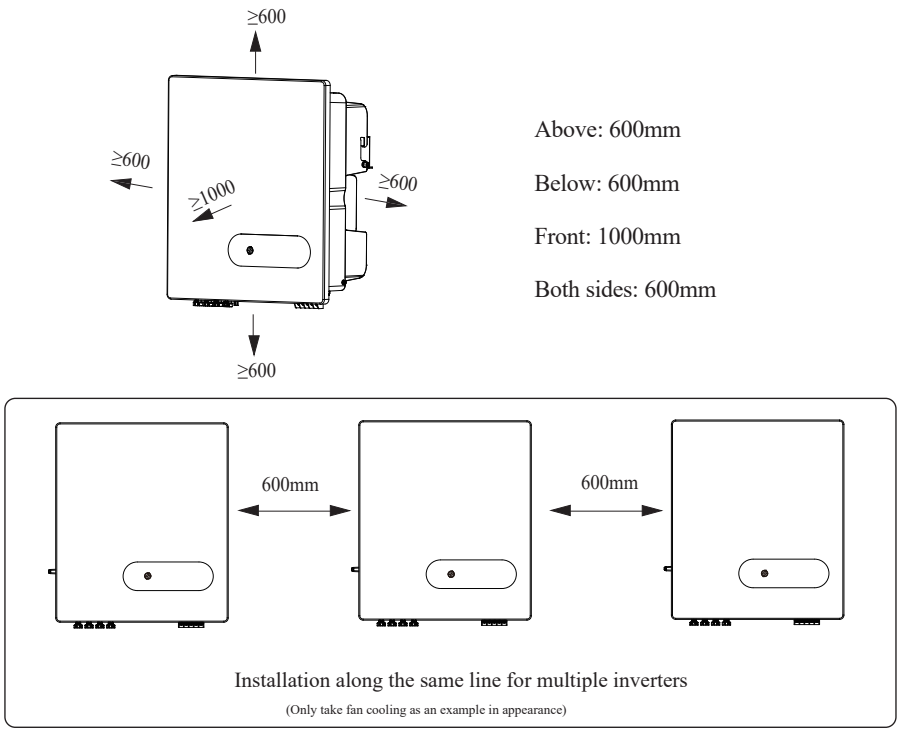
  
Lean back  $\leq 15^\circ$  

  
Upside-down 

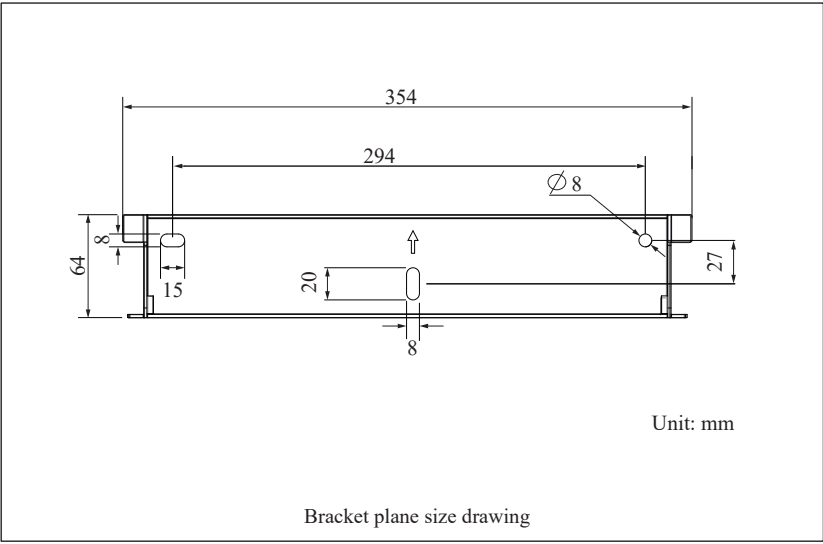
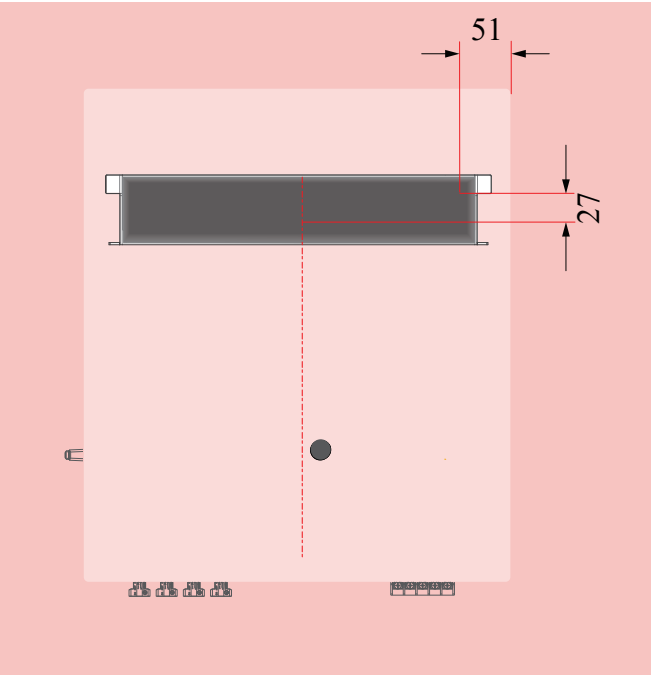
  
Horizontally 

4.1.3 Installation Space Requirements

To ensure the operation of the inverter normally and easily, there are requirements on available spaces of the inverter, e.g. to keep enough clearance. Refer to the following figures.



Installation perspective schematic



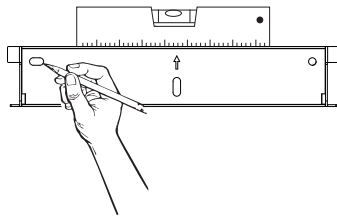
## 4.2 Mounting

### Step 1. Install the mounting bracket



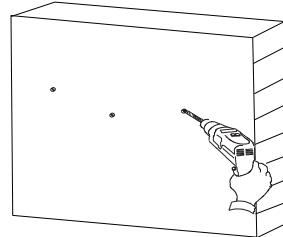
1. The walls must be fireproof and non-flammable materials, otherwise there is a fire risk.
2. Before drilling holes, check whether there are electric power pipes buried in the walls to avoid risks.

- 1) Use a level gauge to set bracket horizontally, and then mark the position of the 3 holes on the wall.  
Refer to Step 1. And drill 3 holes, 10mm in diameter and 60 mm in depth. Refer to Step 1 and Step 2.
- 2) Knock the expansion screw kit into the hole together with a hammer. Refer to Step 3.  
Note: Do not remove the nut unit.
- 3) After tightening 2-3 buckles, the expansion bolts are tight and not loose, and then unscrew the bolts, spring washer, gasket. Refer to Step 3.
- 4) Install the bracket on the wall, the bracket screw is pointed at the expansion tube on the wall, then install the gasket and tighten screw. Refer to Step 4.



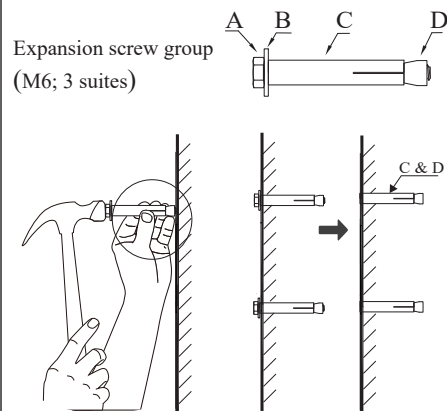
Set bracket horizontally.

1 Mark the holes position on the wall.

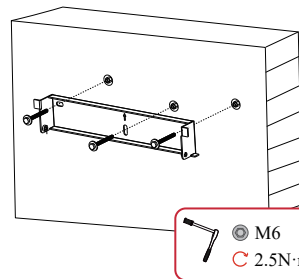


Ø:10mm; Depth: 60mm

2 Drill the holes.



3 Install the expansion screw



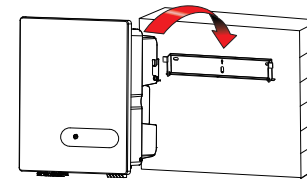
4 Install bracket.

### Step 2. Install the inverter.

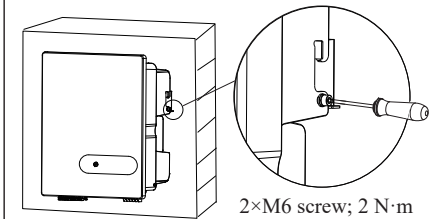
Install the inverter on the bracket accurately and tighten the screws at both sides, as shown in Step 5 and Step 6.



To prevent damage of the inverter, please hang the inverter on the bracket and confirm the reverse, do not loosen the handle until the inverter is fixed.



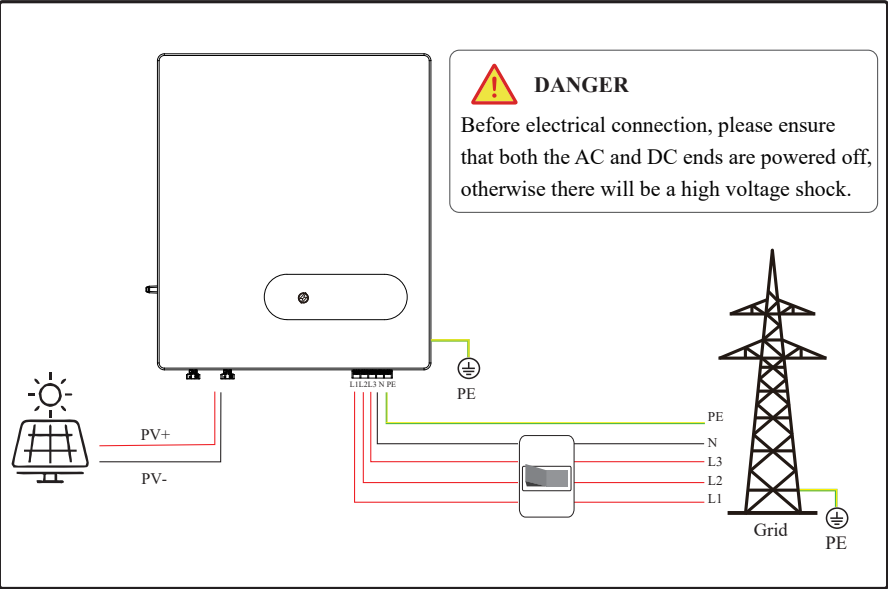
5 Install the inverter.



6 Tighten the screws at both sides.

5. Electrical Connection

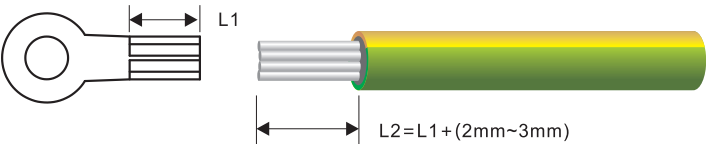
System Connection



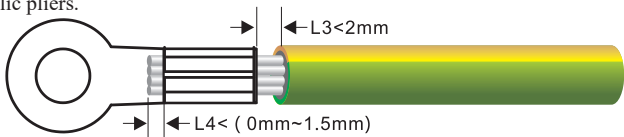
5.1 Grounding

According to the EN50178 requirement, the right side of the device has a protective grounding connection. Be sure to connect the protection ground cable to this port when installing the inverter. The user can perform the ground connection according to the on-site condition.

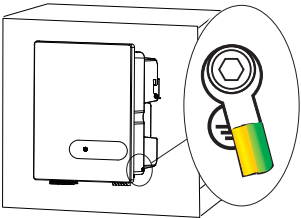
Step1.Remove an appropriate length using a wire Stripper.



Step2.Insert the exposed core wires into the crimping areas of the OT terminal and crimp them using hydraulic pliers.



Step3.Remove the ground screws from the ground points.



Items	Remark
Screw	M6 × 12mm; 3 N·m
OT Terminal	OT6-6(5K-15K); OT16-6(17K-30K)
Yellow green lines	S(Yellow green lines) ≥ S(PE line of DC cable) S is the cross-sectional area.
Ensure that the grounding resistance is less than 10Ω.	



**WARNING**

According to regulations, the secondary protection grounding can't replace the PE terminal connection of the AC cable. Ensure that both are grounded reliably. Otherwise, fatal injury can occur due to the high voltage.



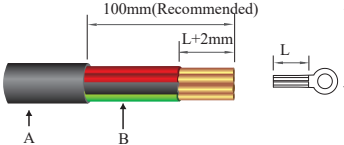
**CAUTION**

If the positive pole or negative pole of the PV array is required to be grounded, then the inverter output (to AC grid) must be isolated by transformer in accordance with IEC63109-1, -2 standards.

## 5.2 AC Connection

### 5.2.1 AC cable connection

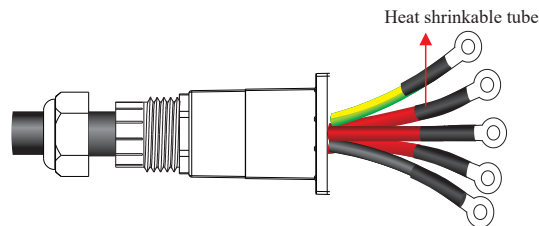
1. Measure and access the voltage and frequency of the point to ensure that it meets the grid-tied specifications of the inverter.
2. PE wire (GND) must be well grounded to ensure that impedance between Neutral wire and Earth wire is less than 10Ω.
3. Disconnect the circuit breaker or fuse from the inverter and grid-connected access point.
4. Use the copper wire.
5. Follow these steps.



No.	Name	Model	5K-15K	17K-20K	22K-25K	30K
A	Wire outer diameter(mm)		11-18	24-32	24-32	24-32
B	Cross-sectional area(mm²)	Range	4-6	6-16	10-16	16-20
		Recommended	6	10	16	16

Note: It is recommended to use outdoor dedicated cables with multiple copper cores.

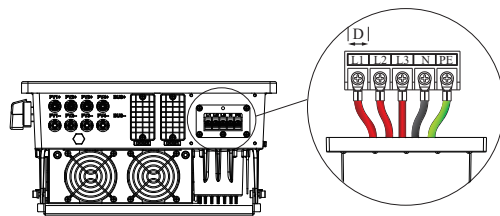
#### 1 Select proper AC cables and OT terminals (5 wires)



Unscrew the nut of the cover and thread the AC cable (5 wires) cross the nut, threaded sleeve and the cover. Then crimp the OT terminal and use heat shrink tubing or insulation tape for protection.

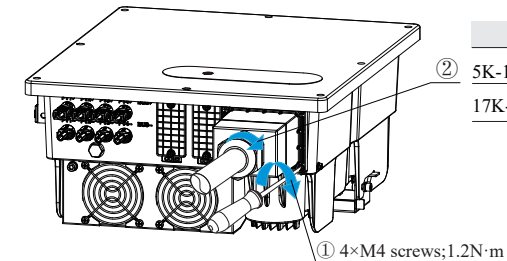
#### 2 Wires threading and pressing.

#### 3 Lock the AC cable to the corresponding AC terminals.



(Only take 25k model as an example)

Screw	Torque	D
5K-15K M4	1.2N·m	10mm
17K-30K M5	2N·m	12.5mm



	Nut	Torque
5K-15K	M25	5.5N·m
17K-30K	M40	12N·m

① 4×M4 screws; 1.2N·m

4

- ① Align the AC cover with the 4 holes and tighten it firmly with 4×M4 screws.
- ② Fasten the nut (waterproof cap).

### 5.2.2 AC Breaker and Leakage current protector

To ensure that the inverter is safely disconnected from the grid, the independent AC breaker must be configured for each inverter as a protective device.



**WARNING**

- Multiple inverters are not allowed to share a circuit breaker.
- Load is not allowed to connect between the inverter and the AC breaker.

#### Inverter Model

#### Recommended Value

5KTL-D3/G2, 6KTL-D3/G2, 8KTL-D3/G2

20A

10KTL-D3/G2, 10KTL-D3/G2P, 12KTL-D3/G2, 12KTL-D3/G2P

32A

15KTL-D3/G2, 15KTL-D3/G2P  
17KTL-D3/G2

40A

20KTL-D3/G2




50A

22KTL-D3/G2, 25KTL-D3/G2, 30KTL-D3/G2

63A

Internal current detection equipment for inverter, the inverter detects the leakage of the power grid that is greater than the reduced value, and will be disconnected quickly from the power grid. If the external installation leakage protection device is installed, Its action electricity must be greater than equal to 300mA.

### 5.3 DC Connection

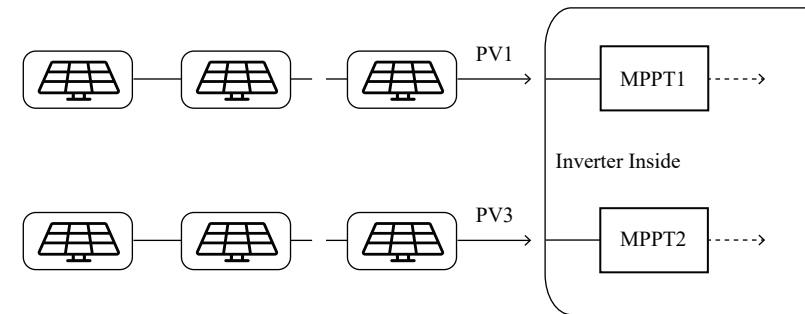
 <b>DANGER</b>	<ul style="list-style-type: none"> <li>PV modules generate electric energy when exposed to sunlight and can create an electrical shock hazard. Therefore, when connecting the PV modules, shield them with opaque cloth and ensure that DC switches are OFF.</li> <li>To avoid electric shock, don't touch the charge part and connect the terminals carefully.</li> <li>Before connecting power cables, ensure the AC/DC switches are OFF.</li> <li>When the inverter is connected to the grid, don't plug in or plug out the PV strings. Don't perform any operation until the inverter is shut down.</li> </ul>
 <b>WARNING</b>	<ul style="list-style-type: none"> <li>PV modules connected in series in each PV string must be of the same specifications.</li> <li>The maximum open-circuit voltage of each PV string must be always lower than or equal to its permitted range.</li> <li>The maximum short circuit current of each PV string must be always lower than or equal to its permitted range.</li> <li>Ensure that the positive and negative terminals of each PV strings connected to the inverter correctly.</li> <li>The positive or negative terminals of PV strings can't be connected with short circuit.</li> <li>The total output power of all PV strings can't exceed the maximum input power of the inverter.</li> </ul>
 <b>NOTICE</b>	<ul style="list-style-type: none"> <li>The positive and negative terminals of PV modules can't connect to PE wire (GND), otherwise, the inverter will be damaged.</li> <li>Ensure that the voltage of each PV string doesn't exceed 1100V under any circumstances.</li> <li>When the input voltage is 1000V to 1100V, the inverter will enter the standby state. When the voltage returns to the MPPT operating voltage, namely 160V-1000V, the inverter will return to the normal state.</li> </ul>

#### 5.3.1 Preparation

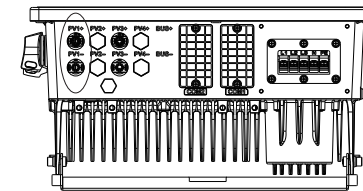
Different PV module input configuration module table

Inverter models	5KTL-D3/G2	6KTL-D3/G2	8KTL-D3/G2	10KTL-D3/G2	10K1TL-D3/G2
PV Strings	2	2	2	2	2
MPPT current	15A/15A	15A/15A	15A/15A	15A/15A	15A/15A
166 panel	1 input	1 input	2 inputs	2 inputs	2 inputs
182 panel	1 input	1 input	1 input	2 inputs	2 inputs
210 panel	Y-type wire input	Y-type wire input	Y-type wire input	Y-type wire input	Y-type wire input

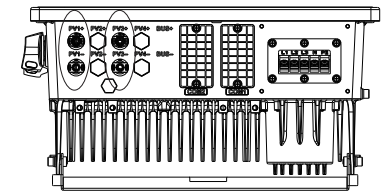
PV Strings configuration (for 5KTL-D3/G2, 6KTL-D3/G2, 8KTL-D3/G2, 10KTL-D3/G2 and 10K1TL-D3/G2)



#### 166 panel input configuration

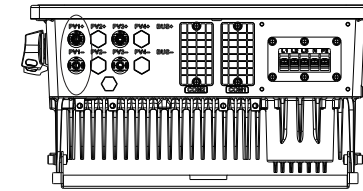


1 input: using PV1

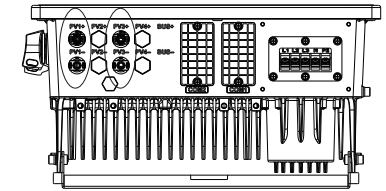


2 inputs: using PV1 and PV3

#### 182 panel input configuration

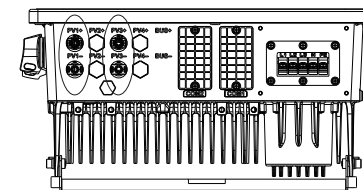


1 input: using PV1

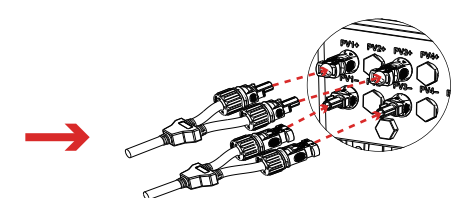


2 inputs: using PV1 and PV3

#### 210 panel input configuration



Y-type wire input: using PV1 and PV3

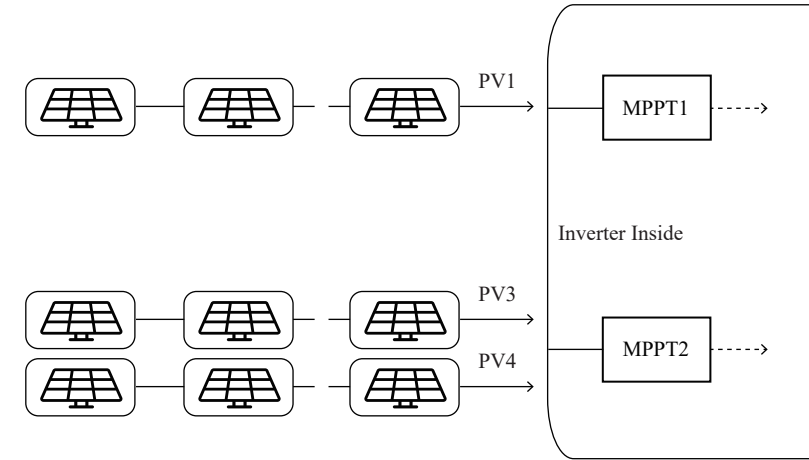


Y-type wire connection diagram

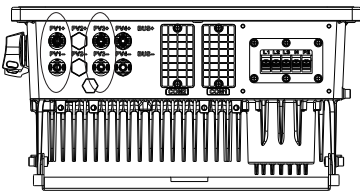


Inverter models	10K1TL-D3/G2P	10KTL-D3/G2P	12KTL-D3/G2	15KTL-D3/G2
PV Strings	3	3	3	3
MPPT current	15A/30A	15A/30A	15A/30A	15A/30A
166 panel	2 inputs	2 inputs	3 inputs	3 inputs
182 panel	2 inputs	2 inputs	2 inputs	2 inputs
210 panel	1 input	1 input	1 input (nonsupport over configuration)	NA

PV Strings configuration (for 10K1TL-D3/G2P, 10KTL-D3/G2P, 12KTL-D3/G2 and 15KTL-D3/G2)

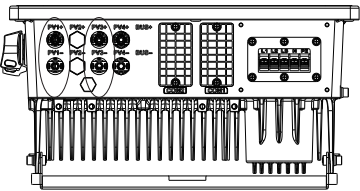


166 panel input configuration

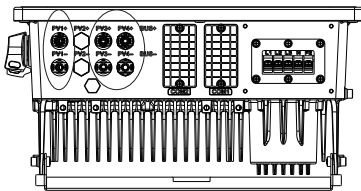


2 input: using PV1 and PV3

182 panel input configuration

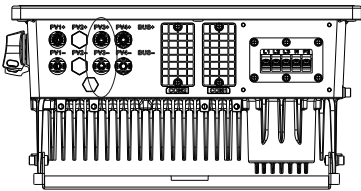


2 input: using PV1 and PV3



3 inputs: using PV1, PV3 and PV4

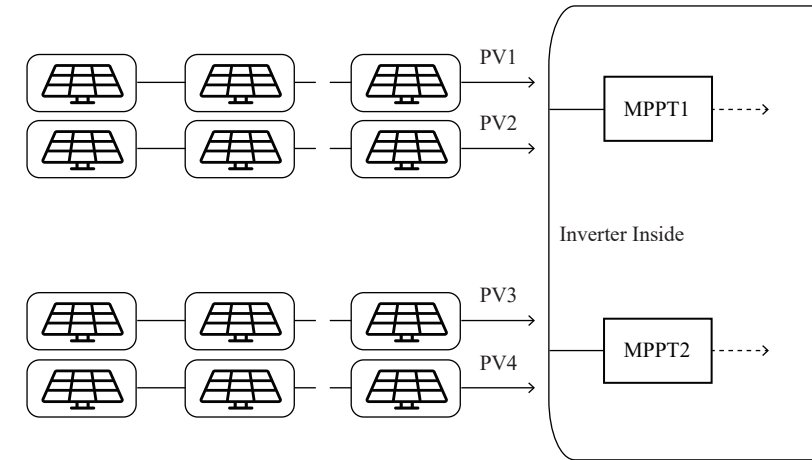
210 panel input configuration



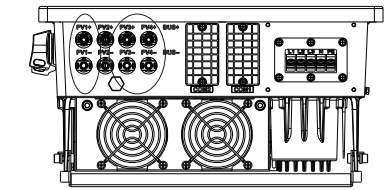
1 input: using PV3

Inverter models	15KTL-D3/G2P	17KTL-D3/G2	20KTL-D3/G2	22KTL-D3/G2	25KTL-D3/G2	30KTL-D3/G2
PV Strings	4	4	4	4	4	4
MPPT current	30A/30A	30A/30A	30A/30A	30A/30A	30A/30A	40A/30A
166 panel	3 inputs	3 inputs	4 inputs	4 inputs	4 inputs	4 inputs
182 panel	2 inputs	3 inputs	3 inputs	4 inputs	4 inputs	4 inputs
210 panel	2 inputs	2 inputs	2 inputs	2 inputs	2 inputs (nonsupport ov configuration)	3 inputs

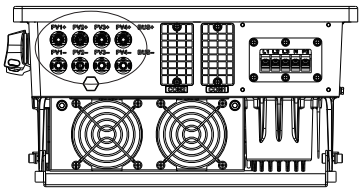
PV Strings configuration (for 15KTL-D3/G2P, 17KTL-D3/G2, 20KTL-D3/G2, 22KTL-D3/G2, 25KTL-D3/G2 and 30KTL-D3/G2)



166 panel input configuration

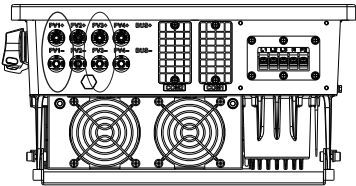


3 inputs: using PV1, PV3 and PV4

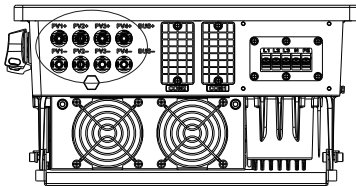


4 inputs: using PV1, PV2, PV3 and PV4

182 panel input configuration

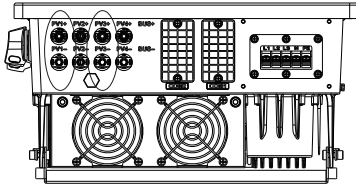


2 inputs: using PV1 and PV3

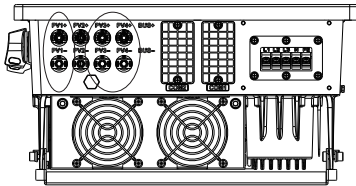


4 inputs: using PV1, PV2, PV3 and PV4

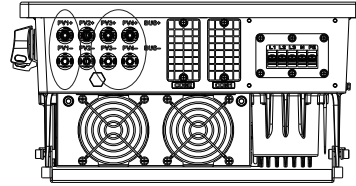
210 panel input configuration



2 inputs: using PV1 and PV3



3 inputs: using PV1, PV3 and PV4

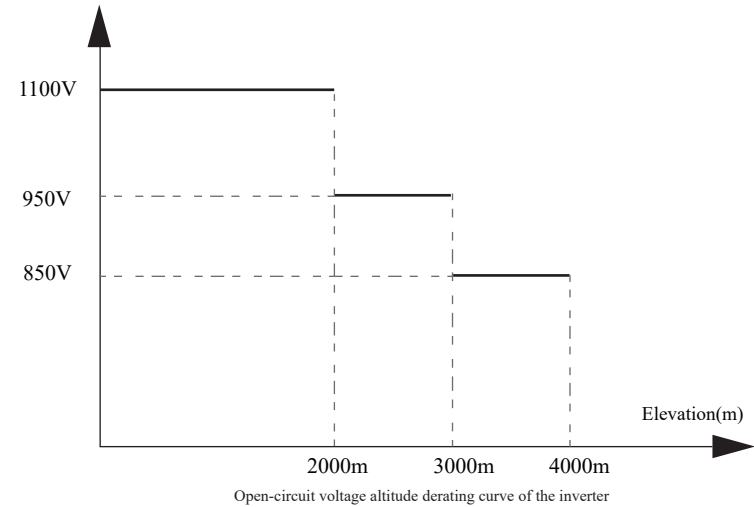



3 inputs: using PV1, PV3 and PV4

Before connecting the PV input to the inverter, ensure that the package meets the following electrical specifications.

Inverter module	Limit of each input open-circuit voltage	Maximum allowable input terminal current
All	1100V	20A

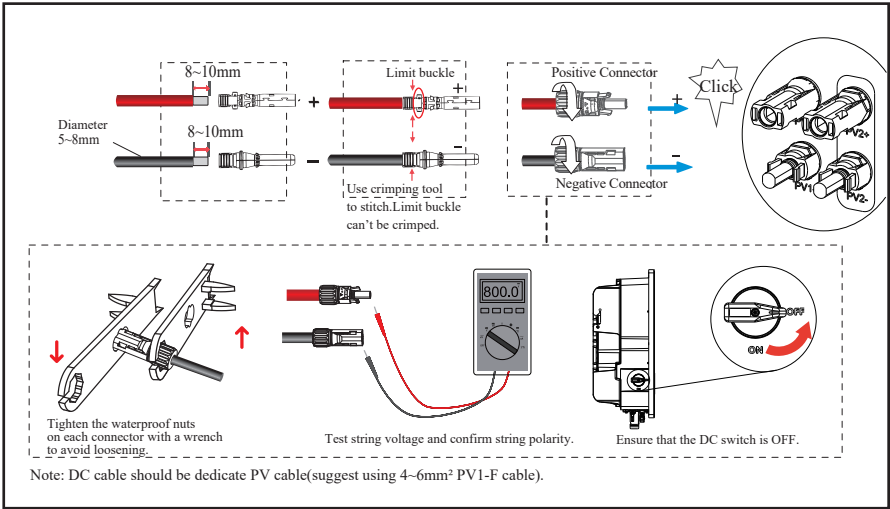
Open-circuit voltage altitude derating curve of the inverter as shown in the following figure



	<b>NOTE</b>	To ensure that the inverter reaches the enclosure of IP65, it can only use the connector provided by supply.
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5.3.2 PV Connection

PV connection please refer to below.



5.4 Communication Connection

5.4.1 Communication Mode Description

You can use the following communication modes to implement communication: Bluetooth, WIFI, GPRS and RS485 which are described as follows.

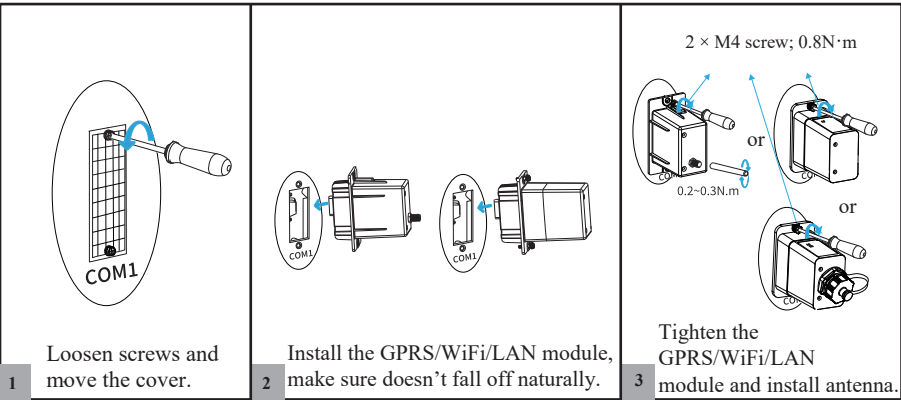
- Bluetooth Module  
You can turn on the Bluetooth function of the mobile phone, and set parameters and monitor data of the inverter through the mobile APP.
- WIFI/GPRS/RS485 Modules  
Through DB9 communication interface is transferred to other communication modules to monitor the inverter. The module and functions are shown in Table 5.4.

Module	Function description
WIFI	WIFI module implements communication with Cloud server through wire and wireless network to monitor PV inverter's data status. For more details, refer to WIFI Product Application Manual.
GPRS	GPRS module implements communication with Cloud server through wire and wireless network to monitor PV inverter's data status. For more details, refer to GPRS Product Application Manual.
RS485	RS485 switching module monitors PV inverter's data status through collecting and uploading data to Cloud server.

Table 5.4 Communications module description

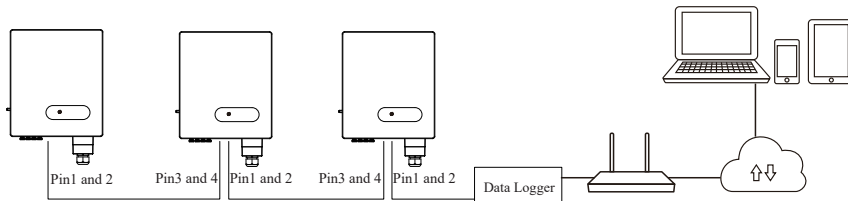
5.4.2 WIFI/GPRS/LAN Module Connection (Optional)

WiFi/GPRS/LAN module connection please refer to below.  
For details about APP settings, see the WIFI/GPRS/LAN Module Installation Guide in the packing case.



### 5.4.3 RS485 Connection

The multiple inverter network and RS485 communication are as follows:



Install RS485 following this steps:

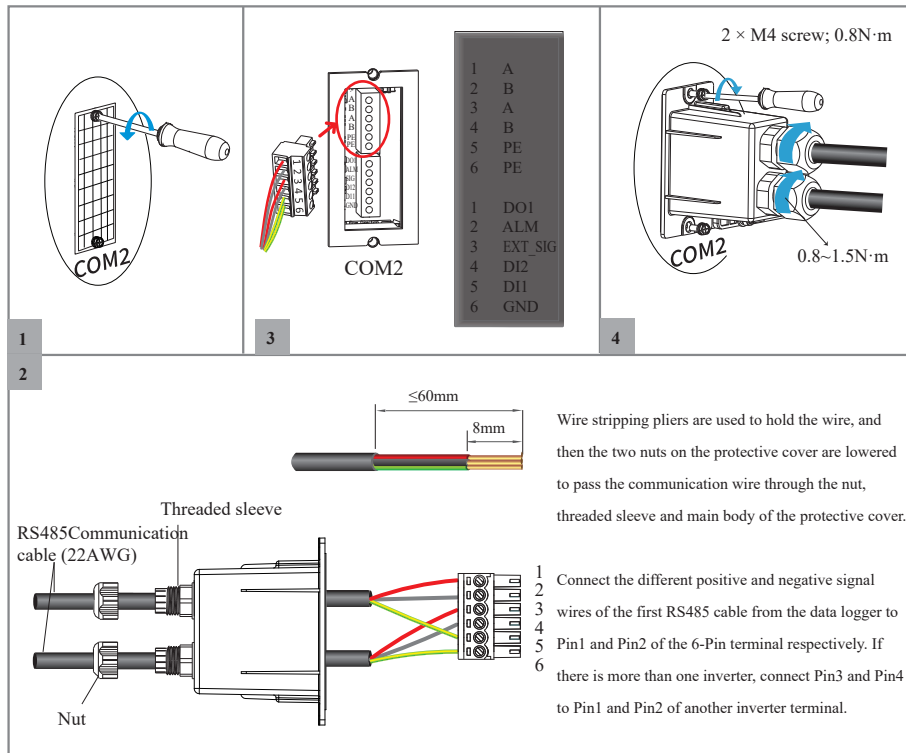
Step1 Loosen screws and remove the cover plate.

### Step2 Wires making, threading and wiring.

Step3 Insert the 6-Pin terminal into the RS485 communication port.

Step4 Install the RS485 cover.

Step5 RS485 communication address setting.



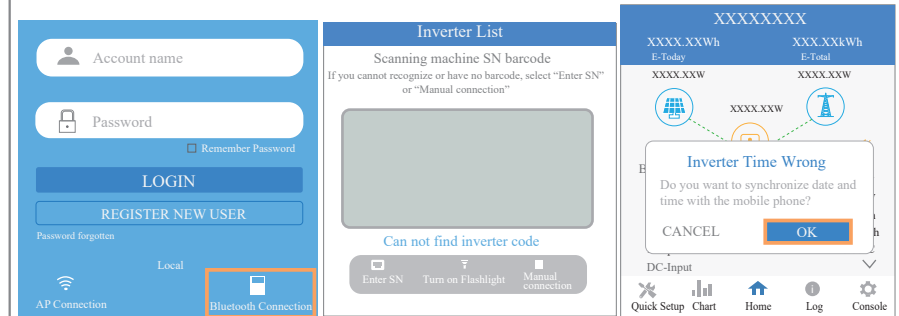
5

- ① Download the APP.
  - Scan the QR code on the inverter to download the APP.
  - Download the APP from the App Store or Google Play.

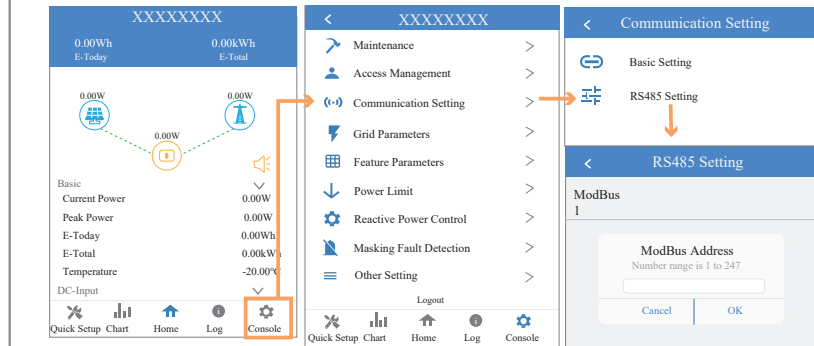
Note: the APP should access some permissions such as inverter's location. You need to grant all rights in all pop-up windows when installing the APP or setting your phone.

- ② Power on the inverter.
- ③ Connect the Inverter.

Open the Bluetooth on your own phone, then open the APP. Then follow the instructions below.



- ④ Go to Console>Communication Setting > RS485 Setting > Modbus Page, check the Modbus address(the default value is 1),and click to modify the address as required if necessary.



## 6. Startup/Shutdown Procedure

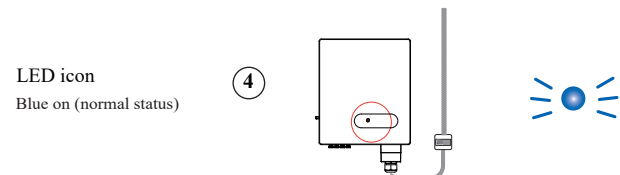
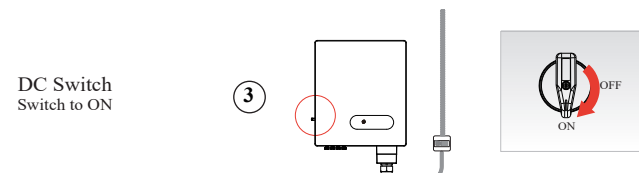
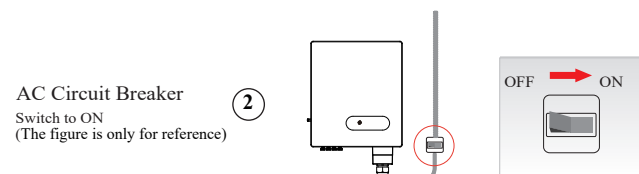
### 6.1 Check before startup/shutdown Procedure

Check the following steps after installation.

No.	Items
1	The inverter is firmly installed.
2	There is enough heat dissipation space, no external objects or parts left on the inverter.
3	It is convenient for operation and maintenance.
4	The wiring of the system is correct and firm.
5	Check whether the DC and AC connection are correct with a multimeter, and whether there is a short circuit, break, or wrong connection.
6	Check whether the waterproof nuts of each part are tightened.
7	The vacant port has been sealed.
8	All safety labels and warning labels on the inverter are complete without occlusion or alteration.

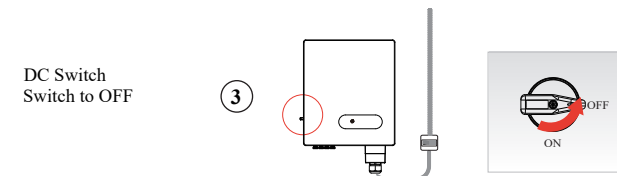
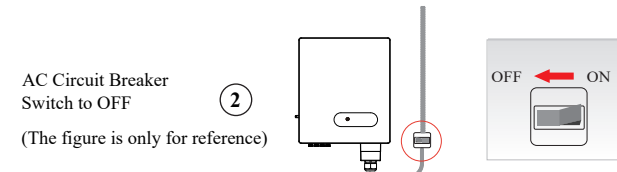
### 6.2 Startup Procedure

Startup procedure following the procedures:



### 6.3 Shutdown Procedure

It may be necessary to shut down the inverter sometimes during the daily use. If necessary, please follow the procedures:



#### WARNING

After the inverter is powered off, the remaining electricity and heat may still cause electric shock and body burn. Do not touch parts of inverter for 10 minutes after disconnection from the power sources.

## 7. User Interface

The inverter display panel is composed of LED icon and LCD (Optional).

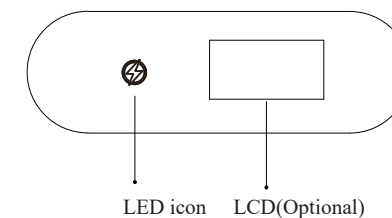


Table 7-1 LED status descriptions

LED status	Descriptions	LED status	Descriptions
Blue led blink slowly 1s/time	Standby or startup state (not connected to the grid)	Red led blink slowly 1s/time	Output side fault
Blue on	Grid-tied status	Red led blink quickly 0.25s/time	Input side fault
Green on	Power limited status	Red led on	System internal fault
		Red/Green/Blue light alternately (1 color /0.25s)	Burning code(Master/Slave) Control power set up (last1second)

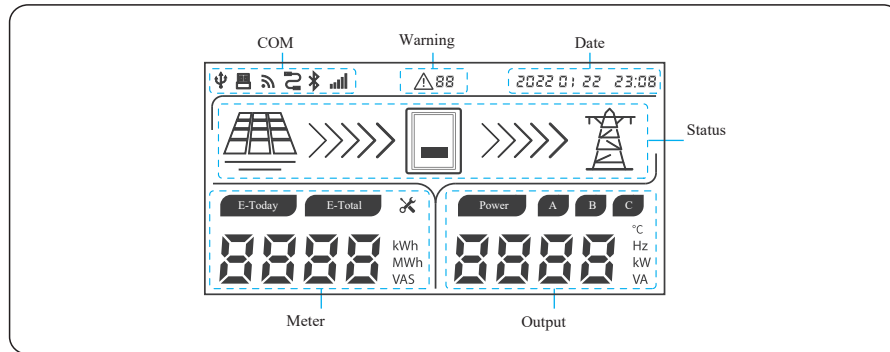


Figure 7-2 LCD Screen

## COM

When WIFI/GPRS/Bluetooth is transferring data, icon will be ON, while no data transmission, the icon will be off after 10s. When RS485 is transferring data, icon will be ON, while no data transmission, the icon will be off after 10s.

## Warning

When warning is triggered, icon will be illuminated: from left to right the first bit could be A/ B/ C, it stands for warning type, and the second bit is warning code, please refer to warning code in table for details.

## Date

When external communications is normal and time zone is set correctly, the built-in clock of inverter will be synchronized with server's time. Without external communications, it is recommended to use the mobile app to set up time through connecting Bluetooth to the inverter.

## Status

Icon stands for PV strings, when inverter is standby status, MPPT voltage of the PV string will be displayed in Meter zone.

Icon stands for grid, when voltage and frequency of power grid is in normal range, the icon keeps on, or else, it blinks; when there is no voltage, the icon will be off.

Icon stands for energy flow, when inverter is in normal status, the icon will be on, or else it will be off.

## Meter

Normal status: today and total energy, MPPT voltage and current are showed in turn.	
Standby status: counter down value before inverter start up.	
Any status: setting parameters via APP, the screen keeps for 5 seconds.	
Normal status: output power, grid voltage and current are showed in turn.	




## Warning Table

Status	Details	Warning code
Red blink slowly	Grid over voltage	A0
	Grid under voltage	A1
	Grid absent	A2
	Grid over frequency	A3
	Grid under frequency	A4
	Grid abnormal	A6
	Grid high average voltage	A7
	Grid N abnormal	A8
Red blink quickly	PV over voltage	B0
	PV Insulation resistance abnormal	B1
	Leakage current abnormal	B2
	PV Strings reverse	B7
Red on	PV under voltage	B4
	Control power abnormal	C0
	Arc fault	C1
	High DC component of output current	C2
	Inverter relay abnormal	C3
	Inverter over temperature	C5
	Leakage current HCT abnormal	C6

Status	Details	Warning code
Red on	System type error	C7
	DC link voltage unbalanced	C9
	DC link over voltage	CA
	Internal communication error	CB
	Software incompatibility	CC
	EEPROM error	CD
	Consistent warning	CE
	Inverter abnormal	CF
/	Boost abnormal	CG
	Master Lost	CH
	Meter lost	CJ
	Fan abnormal	C8
	Remote off	CN

Note: If you select a machine with a LCD screen, the warning code will be displayed on the LCD screen. Non-lcd screen models need to enter the app to view the corresponding warning code.

## 8. Troubleshooting and Maintenance

 <b>WARNING</b>	Before maintaining and commissioning inverter and its peripheral distribution unit, switch off all the charged terminals of the inverter and wait at least 10 minutes after the inverter is powered off, otherwise there will be a high voltage shock..
 <b>DANGER</b>	<ul style="list-style-type: none"> <li>Wrong maintenance will result in personnel injury or equipment damage!</li> <li>Before performing any maintenance operations, you must follow these steps: First, disconnect the AC circuit breaker on the grid side, and then disconnect the DC switch. Wait at least 10 minutes after the inverter is powered off, otherwise there will be a high voltage shock.</li> <li>Use testing equipment to make sure there no voltage or current.</li> </ul>
 <b>NOTICE</b>	<ul style="list-style-type: none"> <li>Comply with ESD protection specifications and power distribution ESD bracelets.</li> <li>Avoid unnecessary contact with the circuit board.</li> <li>Touching printed circuit boards or other electrostatic sensitive components may cause damage during the process.</li> </ul>

### 8.1 Troubleshooting

If the inverter is break down, the LED indicator will turn to red.

Alarm Information	Measures Recommended
A0-Grid over voltage	<ol style="list-style-type: none"> <li>If the alarm occurs accidentally, possibly the power grid is abnormal accidentally. No extra action is needed.</li> <li>If the alarm occurs repeatedly, contact the local power station. After receiving approval of the local power bureau, revise the electrical protection parameter settings on the inverter through APP.</li> <li>If the alarm persists for a long time, please confirm that: <ol style="list-style-type: none"> <li>The AC circuit breaker is not tripping frequently (generating an instantaneous high voltage);</li> <li>The wiring of AC cable is followed by the guide in user manual, and high cable impedance can cause a voltage rise on the grid;</li> <li>The voltage of three-phase inverter between the neutral wire and the ground line exceeds 30V; and please correct the grid wiring if it exceeds;</li> </ol> </li> </ol> <p>If the above problems are excluded, please contact customer service to report a repair.</p>
A1-Grid under voltage	<ol style="list-style-type: none"> <li>If the alarm occurs accidentally, possibly the power grid is abnormal temporarily. No extra action is needed.</li> <li>If the alarm occurs repeatedly, contact the local power station. After receiving approval of the local power bureau, revise the electrical protection parameter settings on the inverter through APP.</li> <li>If the alarm persists for a long time, please confirm that: <ol style="list-style-type: none"> <li>The AC circuit breaker is disconnected;</li> <li>The AC circuit breaker is damaged (under closed status, please check that the voltage of the inlet is consistent with that of the outlet);</li> <li>The AC terminals are in good contact.</li> </ol> </li> </ol> <p>If the actual measuring voltage is within the specified range, please contact customer service to report a repair.</p>

A2-Grid absent	<ol style="list-style-type: none"> <li>If the alarm occurs accidentally, possibly the power grid is abnormal temporarily. No extra action is needed.</li> <li>If the alarm occurs repeatedly, contact the local power station. After receiving approval of the local power bureau, revise the electrical protection parameter settings on the inverter through APP.</li> <li>If the alarm persists for a long time, please confirm: <ol style="list-style-type: none"> <li>The AC circuit breaker is disconnected;</li> <li>The AC circuit breaker is damaged (under closed status, please check that the voltage of the inlet is consistent with that of the outlet);</li> <li>The AC terminals are in good contact;</li> <li>Whether the power supply line failure.</li> </ol> </li> </ol> <p>If exclude all possibilities, please contact customer service to report a repair.</p>
A3-Grid over frequency	<ol style="list-style-type: none"> <li>If the alarm occurs accidentally, possibly the power grid is abnormal temporarily. No extra action is needed.</li> <li>If the alarm occurs repeatedly, contact the local power station. After receiving approval of the local power bureau, revise the electrical protection parameter settings on the inverter through APP.</li> </ol>
A4-Grid under frequency	<ol style="list-style-type: none"> <li>If the alarm occurs accidentally, possibly the power grid is abnormal temporarily. No extra action is needed.</li> <li>If the alarm occurs repeatedly, contact the local power station. After receiving approval of the local power bureau, revise the electrical protection parameter settings on the inverter through APP.</li> <li>If the alarm persists for a long time, please contact the customer service.</li> </ol>
A6-Grid abnormal (Only for three-phase inverter)	<ol style="list-style-type: none"> <li>If the alarm occurs accidentally, possibly the power grid is abnormal temporarily. No extra action is needed.</li> <li>If the alarm occurs repeatedly, please: <ol style="list-style-type: none"> <li>Measuring three-phase voltages (L1-N, L2-N, L3-N) and check whether the imbalance is more than 30%. If yes, please contact energy company.</li> <li>Measuring three-phase voltages at input and output sides of AC circuit breaker to check whether breaker is damaged. If yes, please replace a new breaker.</li> <li>Short circuit input and output ports of neutral wire on AC breaker, then check the alarm status. If it returns normal, please replace a 3-pole breaker and keep neutral wire shorting. If not, please contact customer service.</li> </ol> </li> </ol>
A7-Grid over mean voltage	<ol style="list-style-type: none"> <li>If the alarm occurs occasionally, the inverter can be automatically recovered. No extra action is needed.</li> <li>If the alarm occurs repeatedly, the inverter cannot work properly. Please contact customer service.</li> </ol>
A8-Grid N abnormal	<ol style="list-style-type: none"> <li>If the alarm occurs occasionally, the inverter can be automatically recovered. No extra action is needed.</li> <li>If the alarm occurs repeatedly, the inverter cannot work properly. Please contact the customer service center.</li> </ol>
B0-PV over voltage	Check whether the maximum input voltage of a single PV string exceeds the MPPT working voltage. If yes, modify the number of PV module connection strings.
B1-PV insulation abnormal	<ol style="list-style-type: none"> <li>If the alarm occurs accidentally but the inverter can generate power, check whether the installation environment of cables and the components are damp. Please improve the installation environment.</li> <li>If the alarm occurs repeatedly and the inverter can generate electricity occasionally, check whether the positive and negative polarity of the PV component are short-circuited to ground. And check if the component is damaged or the connection cable is broken.</li> <li>If the alarm continues and equipment cannot generate power, please contact customer service to report a repair.</li> </ol>
B2-Leakage current abnormal	<ol style="list-style-type: none"> <li>If the alarm occurs accidentally but the inverter can generate power, probably the power grid causes. inverter can be automatically recovered. No extra action is needed.</li> <li>If the alarm occurs frequently and is accompanied by an insulation impedance alarm. Check for the abnormal alarm of the insulation.</li> <li>If the alarm continues and the equipment cannot generate electricity, please contact customer reservice to export a repair.</li> </ol>
B4-PV under voltage	<ol style="list-style-type: none"> <li>If occurs when the light is weak (such as the early morning or evening, rainy weather and dust storms), the component voltage is lower than normal. No extra action is needed.</li> <li>If not related to light intensity, please check whether the string has a short circuit or open circuit.</li> </ol>
B7-PV string reverse	Check and modify the positive and negative polarity of the input string.



C0-Internal power supply abnormal	1. If the alarm occurs occasionally, the inverter can be automatically recovered. No extra action is needed. 2. If the alarm occurs repeatedly, please contact customer service.
C1-Electric arc abnormal	If the alarm occurs, the inverter cannot work properly. Please contact customer service.
C2-Inverter over dc-bias current	1. If the alarm occurs occasionally, the inverter can be automatically recovered. No action is required. 2. If the alarm occurs repeatedly, the inverter cannot work properly. Please contact customer service.
C3-Inverter relay abnormal	1. If the alarm occurs occasionally, the inverter can be automatically recovered. No action is required. 2. If the alarm occurs repeatedly, for single-phase inverter, check whether the live line and neutral line on the AC side is reversed. For three-phase inverter, check the voltage of the live line and neutral line to the ground. If the grid side is normal, please contact customer service to report a repair.
C5-Inverter over temperature	1. If the alarm occurs occasionally, the inverter can be automatically recovered. No action is required. 2. If the alarm occurs repeatedly, please check whether the installation site has direct sunlight, bad ventilation, or high ambient temperature (such as installed on the parapet). Yet, if the ambient temperature is lower than 45° C and the heat dissipation and ventilation is good, please contact customer service.
C6-GFCI abnormal	1. If the alarm occurs occasionally, it could have been an occasional exception to the external wiring. The inverter can be automatically recovered. No action is required. 2. If it occurs repeatedly or cannot be recovered for a long time, please contact customer service.
C7-System type error	If the alarm occurs, and the inverter cannot work, please restart the inverter. If the alarm continues, please contact customer service.
C9-Unbalance Dc-link voltage	1. If the alarm occurs occasionally, the inverter can be automatically recovered. No action is required. 2. If the alarm occurs repeatedly, the inverter cannot work properly. Please contact customer service.
CA-Dc-link over voltage	1. If the alarm occurs occasionally, the inverter can be automatically recovered. No action is required. 2. If the alarm occurs repeatedly, the inverter cannot work properly. Please contact customer service.
CB-Internal communication error	1. If the alarm occurs occasionally, the inverter can be automatically recovered. No action is required. 2. If the alarm occurs repeatedly, the inverter cannot work properly. Please contact customer service.
CC-Software incompatibility	1. If the alarm occurs occasionally, the inverter can be automatically recovered. No action is required. 2. If the alarm occurs repeatedly, the inverter cannot work properly. Please contact customer service.
CD-Internal storage error	1. If the alarm occurs occasionally, the inverter can be automatically recovered. No action is required. 2. If the alarm occurs repeatedly, the inverter cannot work properly. Please contact customer service.
CE-Data inconsistency	1. If the alarm occurs occasionally, the inverter can be automatically recovered. No action is required. 2. If the alarm occurs repeatedly, the inverter cannot work properly. Please contact customer service.

CF-Inverter abnormal	1. If the alarm occurs occasionally, the inverter can be automatically recovered. No action is required. 2. If the alarm occurs repeatedly, the inverter cannot work properly. Please contact customer service.
CG-Boost abnormal	1. If the alarm occurs occasionally, the inverter can be automatically recovered. No action is required. 2. If the alarm occurs repeatedly, the inverter cannot work properly. Please contact customer service.
CH-Data logger lost	1. If the alarm occurs occasionally, the inverter can be automatically recovered. No action is required. 2. If the alarm occurs repeatedly, the inverter cannot work properly. Please contact customer service.
CJ-Meter lost	If the alarm occurs, please check the RS485 connection. If it is abnormal, please revise the connection; if it is normal, please contact customer service.
C8-Fan abnormal	1. If the alarm occurs occasionally, please restart the inverter. 2. If it occurs repeatedly or cannot be recovered for a long time, check whether the external fan is blocked by other objects. Otherwise, please contact customer service.

Information on how the inverter can comply with the earth fault alarm requirements of AS/NZS 5033.

## 8.2 Maintenance

### Routine Maintenance of inverter

Check Item	Check Content	Maintain content	Maintenance Interval
Inverter output status	Statistically maintain the status of electrical yield, and remotely monitor its abnormal status.	NA	Weekly
Inverter appearance	Check periodically and ensure that the heat sink is free from dust and blockage.	Clean periodically the heat sink.	Yearly
Inverter running status	a.Check that the inverter is not damaged or deformed. b.Check for normal sound emitted during inverter operation. c.Check and ensure that all inverter communications is running well.	If there is any abnormal phenomenon, replace the relevant parts.	Monthly
Inverter Electrical Connections	a.Check and ensure that AC, DC, and communication cables are securely connected; b.Check and ensure that PGND cables are securely connected; c.Check and ensure that cables are intact and free from aging;	If there is any abnormal phenomenon, replace the cable or re-connect it.	Semiannually

Table 9-1.Maintenance checklist and interval

### Fan Maintenance

When the external fan of the inverter can't work normally, the inverter may not cool effectively. It may affect the efficiency of the inverter or cause derating operation. Keep the fan clean and replace the damaged fan in time.

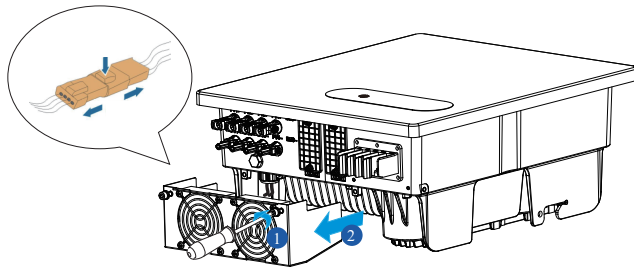
Step1 Do the shutdown procedure.

Step2 Refer to electrical connection installation and disconnect the inverter in the opposite steps.

Step3 Refer to mechanical installation and remove the inverter in the opposite steps.

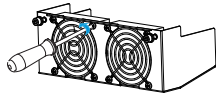
Step4 Screw down two security screws anticlockwise which on the inverter fan bracket.





(Only take 25k model as an example)

Step5 Use a soft brush to clean the fan. If you need to replace the fan, use a screwdriver to unscrew the fan bracket and remove the fan.



Step6 Install the new fan in the opposite steps, and then power on the system.

-----Ending

### Inverter Uninstall

Inverter uninstall requires below procedure:

Step1 Disconnection all electric connections including these of communications cables, DC input cables, AC output cables and the PGND cables.

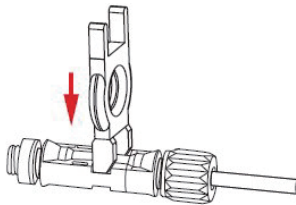


Figure 9.1 Removing DC input connector

Note:

When uninstalling DC input connectors, insert removal wrench into the bayonet shown in Figure, press the wrench down, and take out the connector.

Step2 Remove the inverter from its rear panel.

Step3 Remove the rear panel.



### WARNING

Before uninstalling all electric connections, DC input connector, AC output cables and the PGND cables, please ensure that both the AC terminal and the DC terminal are powered off. And the DC switch is OFF to avert equipment damage or personal injury.

## 9. Technical Specifications

MODEL	5K	6K	8K	10K	10K1	10K-P	10K1-P	12K	15K
Input(PV)									
Max. PV power voltage (V)	1100V								
Rated input voltage (V)	620V								
Max. input current (A)	15A/15A	15A/15A	15A/15A	15A/15A	15A/15A	15A/30A	15A/30A	15A/30A	15A/30A
Max. short-circuit current (A)	20A/20A	20A/20A	20A/20A	20A/20A	20A/20A	20A/40A	20A/40A	20A/40A	20A/40A
Starting voltage/Min. operating voltage	180V/160V								
MPPT operating voltage range	160V-1000V								
MPPT voltage range @full load (V)	170V-850V	210V-850V	270V-850V	340V-850V	340V-850V	510V-850V	510V-850V	270V-850V	340V-850V
Max. numbers of input strings	2 (1/1)					3 (1/2)			
Numbers of MPPT input	2								
Output(Grid)									
Rated output power	5KW	6KW	8KW	10KW	10.1KW	10KW	10.1KW	12KW	15KW
Max. apparent power	5.5KVA	6.6KVA	8.8KVA	11.2KVA	11.2KVA	11KVA	11KVA	13.2KVA	16.7KVA
Max. active power	5.5KW	6.6KW	8.8KW	11.2KW	11.2KW	11KW	11KW	13.2KW	16.7KW
Max. output current	3*8.4A	3*10.1A	3*13.4A	3*17A	3*17A	3*16.8A	3*16.8A	3*20.2A	3*25.3A
Rated ouput current	3*7.6/7.2/6.9A	3*9.1/8.7/8.3A	3*12.1/11.6/11.1A	3*15.2/14.5/13.9A	3*15.2/14.5/13.9A	3*15.2/14.5/13.9A	3*15.2/14.5/13.9A	3*18.2/17.4/16.7A	3*22.7/21.7/20.8A
Rated ouput voltage (V)	380V/400V/415V 3W+N+PE								
AC voltage range	260V-510V(Adjustable)								
Rated grid frequency	50Hz/60Hz								
Grid frequency range	45Hz-55Hz/55Hz-65Hz								
THDI	<3% Rated power								
current DC off-sets	<0.5%In or 50mA								
Adjustable power factor range	>0.99@full load power (adjustable 0.8LG-0.8LD)								
Protection									
DC switch	Support								
Anti-islanding protection	Support								
AC Overcurrent protection	Support								
AC short circuit protection	Support								
DC reverse connection	Support								
Surge Arrester	DC Type II; AC Type II								
Insulation impedance detection	Support								
Leakage current protection	Support								
General									
Topology	Support								
Protection grade	IP66								
Power consumption at night	<1W								
Cooling type	5~15K(natural-cooling)/15~25K(air-cooling)								
Operating temperature range	-25℃— 60℃(Maximum 45℃ without derating)								
Operating relative humidity range	0~100%								
Max. operation altitude	4000m								
Noise emission	<30dB representative value (natural-cooling)								
Dimensions (W*H*D)	(398*460*190) mm								
Weight (kg)	16.8							18.7	
Display & Communication									
Display	LED/LCD(Optional)								
Communication	Bluetooth&WiFi,RS485/GPRS/4G(Optional)								

MODEL	15K-P	17K	20K	22K	25K	30K
Input(PV)						
Max. PV power voltage (V)	1100V					
Rated input voltage (V)	620V					
Max. input current (A)	30A/30A	30A/30A	30A/30A	30A/30A	30A/30A	40/30 A
Max. short-circuit current (A)	40A/40A	40A/40A	40A/40A	40A/40A	40A/40A	50/37.5 A
Starting voltage/Min. operating voltage	180V/160V					
MPPT operating voltage range	160V-1000V					
MPPT voltage range @full load (V)	380V-850V	290V-850V	340V-850V	380V-850V	430V-850V	510V-850V
Max. numbers of input strings	4 (2/2)					
Numbers of MPPT input	2					
Output(Grid)						
Rated putput power	15KW	17KW	20KW	22KW	25KW	30KW
Max. apparent power	16.5KVA	18.7KVA	22KVA	24.2KVA	27.5KVA	33KVA
Max. active power	16.5KW	18.7KW	22KW	24.2KW	27.5KW	33KW
Max. output current	3*25.3A	3*28.6A	3*33.7A	3*37A	3*39.8A	3*50.2A
Rated ouput current	3*22.7/21.7/20.8A	3*25.8/24.6/23.6A	3*30.3/29/27.8A	3*33.3/31.9/30.6A	3*37.9/36.2/34.7A	3*45.5/43.5/41.7A
Rated ouput voltage (V)	380V/400V/415V 3W+N+PE					
AC voltage range	260V-510V(Adjustable)					
Rated grid frequency	50Hz/60Hz					
Grid frequency range	45Hz-55Hz/55Hz-65Hz					
THDI	<3% Rated power					
current DC off-sets	<0.5%In or 50mA					
Adjustable power factor range	>0.99@full load power (adjustable 0.8LG-0.8LD)					
Protection						
DC switch	Support					
Anti-islanding protection	Support					
AC Overcurrent protection	Support					
AC short circuit protection	Support					
DC reverse connection	Support					
Surge Arrester	DC Type II ; AC Type II					
Insulation impedance detection	Support					
Leakage current protection	Support					
General						
Topology	Support					
Protection grade	IP66					
Power consumption at night	<1W					
Cooling type	5~15K(natural-cooling)/15~30K(air-cooling)					
Operating temperature range	-25℃—60 ℃(Maximum 45℃ without derating)					
Operating relative humidity range	0~100%					
Max. operation altitude	4000m					
Noise emission	<45 dB(air-cooling)					<46.5 dB(air-cooling)
Dimensions (W*H*D)	(398*460*190) mm					
Weight (kg)	18.7	20.1	20.1	20.3	20.3	21.5
Display & Communication						
Display	LED/LCD(Optional)					
Communication	Bluetooth&WiFi,RS485/GPRS/4G(Optional)					